

K12PaymentCenter
Offered by Franklin County Schools Child Nutrition as your
one-stop shop for automated school meal account management.

With K12PaymentCenter you never have to worry about lost breakfast or lunch money again. K12PaymentCenter brings school lunch into the age of technology. Using the secure, easy and convenient site to make your payments and monitor your student's account gives you the assurance of knowing where your money is going and how it is being spent. Using K12PaymentCenter will remove the stress that comes with making sure your student has cash for meals in the school cafeteria. K12PaymentCenter is an easy, secure and convenient way to pay for school meals.

K12PaymentCenter Facts:

Basic Membership

- The ability to pay for multiple children's accounts with one single payment.
- Accepts Visa, MasterCard, American Express, Discover
- Peace of mind, knowing that the money is being used for good nutrition.
- Simple account setup process
- K12PaymentCenter is a commercial free site.
- There are no banners, no pop up ads and no advertising.
- We do not share any information with third parties, other than your financial institution and your child's school.
- K12PaymentCenter is a secure site that utilizes all of the current industry privacy standards.
- Free membership
- **\$1.95 flat fee per payment**
- **\$100 maximum amount per payment**
- All fees cover the cost of maintaining the secure website and cover the amount charged for processing debit and credit card payments.

Premium Membership

- All of the basic options plus the following
- You get quick and easy access to your child's meal account 24 hours a day, seven days a week.
- The ability to look-up your child's account balance, any time, any place the internet is available.
- **The ability to see 90 day meal history. Parents will only be able to see reimbursable meals and a la carte purchases. Individual meals items are not tracked.**
- Automated notification, via e-mail, when your child's account balance falls below an amount you have set.
- **\$10 one-time fee.**

To register and make a payment on your child's account go to <https://www.k12paymentcenter.com>. You will need your child's Student ID, which can be obtained by calling the Child Nutrition Office at 919-496-5125. (Note: This is NOT your child's serving number that is used to purchase meals.) Registration is usually automatic, but it may take up to 24 hours for your student to be verified. Once payment is made, it should show on your child's account within 24 hours.

For more information go to <https://www.k12paymentcenter.com> or call Franklin County Schools Child Nutrition Office at 919-496-5125 or email Jama Stallings, Child Nutrition Director at jamastallings@fcschools.net.

For a list of Frequently Asked Questions please go to <https://www.k12paymentcenter.com/Help.aspx>

